EE Lab & Program Training for CROSQ Intertek, Cortland, NY

DAY 1-June 20th http://www.oas.org/en/sedi/dsd/Energy/

9:00 Arrival, Welcome – Matt Snyder, Director of Operations

Introductions

Housekeeping items

9:30 About Intertek - Andrew Hyatt, National Sales Executive

10:00 About the Cortland Lab - Byron Horak, Director of Engineering, HVAC Performance

10:30 Tour of the complete lab – Andrew Hyatt, Byron Horak

Noon – Lunch

1:00 Program Basics - Byron Horak, Director of Engineering, HVAC Performance

1:30 <u>Energy Efficiency Programs and Labeling Practices</u> – Craig Davenport, Certification manager Energy Efficiency and Special Programs

3:00 Lighting Programs – Jackie Swiernik – Lighting Staff Engineer

3:30 What are the required Accreditations to Certify/Verify EE to the Global Market – Paul Moliski, Vice President Accreditation & Latin America Electrical & Network Assurance

4:00 <u>Quality Systems Required to Maintain Accreditations to ISO 17025 & ISO 17065</u> – Terry O'Beirne, Regional Quality Manager

4:30 Renewables – Troy Hewitt – Director of Operations

5:00 Conclude for the day - Dinner 6:00 - 8:30 Dashers in Homer

DAY 2 – June 21st

8:30 Panel Discussion – Managing a Lab and it's Customers – Introduction – Byron Horak

Matt Snyder, Director of Operations – Managing a lab of 360 Employees and 12 disciplines and managing multiple labs

Andrew Hyatt, National Sales Executive - Managing relationships with manufacturers, expectations and experiences

1hour Discussion and question and answer period

10:00 Detailed Lab Training

- 1. Group will be split into 4 subgroups
- 2. Each subgroup will spend 30 minutes in the lab speaking with the manager of that lab or the lead engineer
- 3. We will rotate labs ever 30 minutes until all 4 groups hit all four Energy Efficiency labs
- 4. Labs to train in: Lighting, Appliances, HVAC, Energy Star Lab

Noon - Lunch

1:00 Marketing – Derek Silva, Director of Global Products Marketing

1:30 CROSQ Presentation

2:30 – 4:30 Discussion on topics of your choosing. Examples/suggestions:

- Discuss what areas you would like more information on
- Go back to particular labs and spend more time/ask more questions
- Discuss next steps in the process
- Smaller groups of individual topics