

# Institutional Identity System



#### FROM THE SECRETARY GENERAL

The year 2008 marked the 60th anniversary of the Organization of American States. As we pause to celebrate the signing of the OAS Charter, the General Secretariat considered this to be a timely opportunity to review and promote the renewal of its institutional image.

With significant changes in the Americas and in the midst of an economic global crisis, it is important to consider how to convey our mission to the general public, using new technologies and communication techniques as part of the revitalization of the Organization's image.

Although the General Secretariat has evolved since its creation, it has sometimes been unsuccessful in illustrating the tangible achievements made. This has lead to doubts, and in some occasions, to the disenchantment of donors and the peoples of the Americas.

To overcome this difficulty, we have developed a strategy in which this Institutional Identity System Manual plays a vital part.

This system can be defined by its graphic elements, which when used appropriately, assure consistency, credibility, and professionalism for reaching the communication objectives of the Organization.

The Institutional Identity System is a central tool in the projection of the Organization. For that reason, the use of all of the Organization's communication materials, such as business cards, stationary, books, reports, electronic media and others have been incorporated. These designs are available in the different styles, colors, and sizes.

These pages offer an orientation on the use of this system to create communication materials that project a uniform image of the Organization. Making use of this manual and the new tools at our disposal, we bring about the possibility that the history, philosophy and democratic values of the Organization may have a unique, complete, and effective reach anywhere in the world.

José Miguel Insulza

Secretary General Organization of American States

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This Manual and all referenced material can be found in the OAS General Secretariat intranet.



When required, this text should be included in all official OAS publications.

The Organization of American States (OAS) brings together the nations of the Western hemisphere to promote democracy, strengthen human rights, foster peace and security, and address the shared complex problems caused by poverty, terrorism, drugs and corruption. The OAS is the region's principal multilateral forum for political dialogue and collective action.

In 1948, 21 nations of the hemisphere signed the OAS Charter, affirming their commitment to common goals and their respect for each nation's sovereignty. They also adopted the American Declaration of the Rights and Duties of Man, the first international statement of its kind. But the idea of inter-American cooperation dates back much further. In the 1820s, Simón Bolívar envisioned a region "united in heart." In 1890, nations of the region formed the Commercial Bureau of American Republics, which evolved into the Pan American Union and later into the OAS. Since 1948, the Organization of American States has expanded to include the nations of the English-speaking Caribbean and Canada, giving the OAS a broader perspective that encompasses the entire hemisphere.

With four official languages — English, Spanish, Portuguese and French — the OAS reflects the rich diversity of the hemisphere's peoples and cultures. It is made up of 35 member states: the independent nations of North, Central and South America and the Caribbean. The government of Cuba, a member state, has been suspended from participation since 1962; thus only 34 countries participate actively. Nations from other parts of the world participate as permanent observers, which allows them to closely follow the issues that are critical to the Americas.

The member countries set major policies and goals through the General Assembly, which gathers the hemisphere's ministers of foreign affairs once a year in regular session. Ongoing actions are guided by the Permanent Council, made up of ambassadors appointed by the member states.

To carry out the programs and policies set by the political bodies, six specialized secretariats coordinate OAS efforts in several broad areas; the Secretariat for Multidimensional Security, the Secretariat for Political Affairs, the Executive Secretariat for Integral Development, the Secretariat for External Relations, the Secretariat for Legal Affairs, and the Secretariat for Administration and Finance.

Also under the OAS umbrella are several offices and specialized agencies that have considerable autonomy, including the bodies of the Inter-American human rights system, the Inter-American Children's Institute, the Inter-American Institute for Cooperation on Agriculture, the Inter-American Commission of Women, the Inter-American Committee on Ports and the Inter-American Telecommunication Commission.

#### **ALTERNATE DESCRIPTIONS**

It is possible to use the description below when lacking the necessary space to include the main description on an OAS publication.

The Organization of American States (OAS) brings together the nations of the Western hemisphere to promote democracy, strengthen human rights, foster peace, security and cooperation and advance common interests.

The origins of the Organization date back to 1890 when nations of the region formed the Pan American Union to forge closer hemispheric relations. This union later evolved into the OAS and in 1948, 21 nations signed its governing charter. Since then, the OAS has expanded to include the nations of the English-speaking Caribbean and Canada, and today all of the independent nations of North, Central and South America and the Caribbean make up its 34 member states.



#### **LOGO ELEMENTS**

The logo of the Organization of American States is the central element of the institutional identity of the Organization.

The OAS logo incorporates the seal and the name of the Organization. The seal of the OAS represents its 35 Member States through their flags, arranged in an arc with 10 flagpoles at the bottom and framed by a circle. The logo symbolizes the challenges and opportunities faced by the Americas. The image also reflects the role of the OAS in supporting member States in addressing priorities through the development of integrated policies that include the four pillars of the Organization. This design should be used for all materials produced by the Organization.

The logo for the OAS has two visual elements - the symbol of the OAS and the logotype. These elements must never appear separated. The main logo should be used for all publications of the Organization where space is permitted. The relationship between these elements is permanent and cannot be changed.

#### Visual elements

1. The symbol of the OAS is the seal with the name of the Organization and the flags of the member states. The language of the symbol can be found in the four official languages of the organization.



**2. The logotype** is the text with the name of the Organization written in the same language as that of the text of the seal.



#### Font:

The logotype must **always** be written in DIN Regular.

#### Colors:

The only colors which can be used for the name of the Organization are white, black or orange (CMYK 0/64/95/0 | RGB 244/123/41 | HTML F47B29).



[ENGLISH]

#### **MAIN LOGO**

The main logo is used for any and all OAS communications. The logo should match the language used in the document.



Organization of American States

[ ENGLISH ]

#### **SECONDARY LOGO**

This logo must be used only when there is no appropriate space for the main logo.



Organización de los Estados Americanos Organização dos Estados Americanos Organisation des États Américains Organization of American States

#### **LOGO IN FOUR LANGUAGES**

This logo will be used on the folders of the Organization and in the publications which are written in more than one language.



## Organization of American States

[ ENGLISH ]

#### **LOGO FOR STATIONERY**

This logo will be used exclusively for Organizational stationery, such as letterheads, business cards and envelopes.

#### **LOGOS AND APPROPRIATE USAGE**

#### Main logo

#### USAGE

The main logo is used for any and all OAS communications. The relationship between both elements is fixed and must be used as given.

The logo should match the language used in the document.







[ SPANISH ]





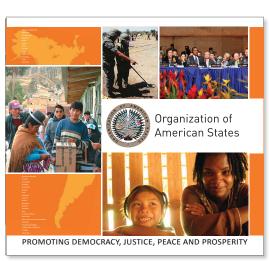


[FRENCH]

#### Examples of logo usage







[ENGLISH]

Secondary logo



Organization of American States

[ ENGLISH ]



Organización de los Estados Americanos

[ SPANISH ]

## USAGE

This logo follows the same guidelines as the main logo, but must be used **only** when there is a limited amount of space available to use the main logo.



Organização dos Estados Americanos

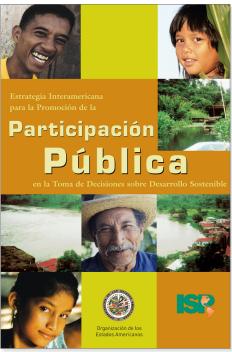
[ PORTUGUES ]



Organisation des États Américains

[FRENCH]

#### Example of logo usage



[ SPANISH SAMPLE ]

#### Logo in four languages



Organización de los Estados Americanos Organização dos Estados Americanos Organisation des États Américains Organization of American States

#### USAGE

This logo will be used on the folders of the Organization and in the publications which are written in more than one language.

#### Example of logo usage





[FOLDER] [BROCHURE]

#### Logo for stationary

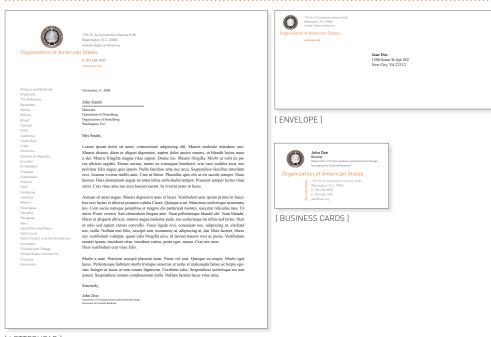


## Organization of American States

#### **USAGE**

This logo will be used exclusively for Organizational stationery such as letterheads, business cards and envelopes.

#### Example of logo usage



[LETTERHEAD]

#### **USAGE WITH WHITE TYPOGRAPHY**

SAGE

All logotypes except the logo for stationery can be used with white typography when the background on which the text is placed is black, a dark color or a color with dark contrast.





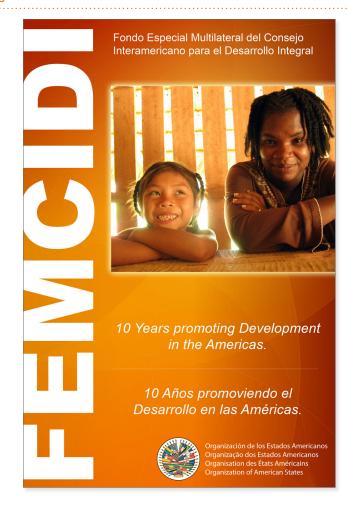


**MAIN LOGO** 

**SECONDARY LOGO** 

**LOGO IN FOUR LANGUAGES** 

#### Example of usage



#### **MINIMUM SIZES**

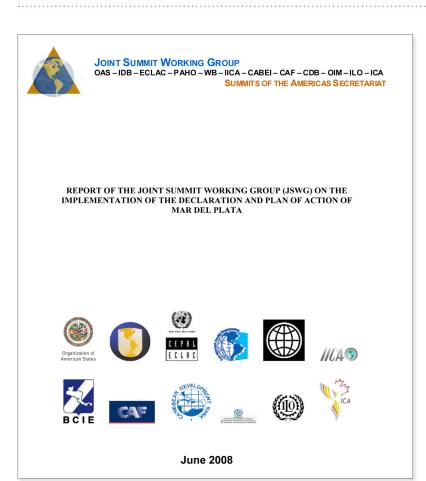
Minimum sizes refers to the smallest size at which the OAS logos may be reproduced to ensure its legibility. Observe the reproduction size requirements of the logos to avoid poor quality or distortion.



#### USAGE

When appearing with logos for internal programs and projects of the OAS, or with logos of other institutions, the OAS logo must always appear in a predominant position.

#### Example of logo usage



#### **INCORRECT USAGE**

There should be no changes in the appearance, the size, the shape or the color of any of the elements of the logo.



The elements of the logo should not be used independently.



When a dark background is used, or when the background is the same color as the logo colors making any of the elements of the logo illegible, loss of the visual aspects of the logo should be avoided.



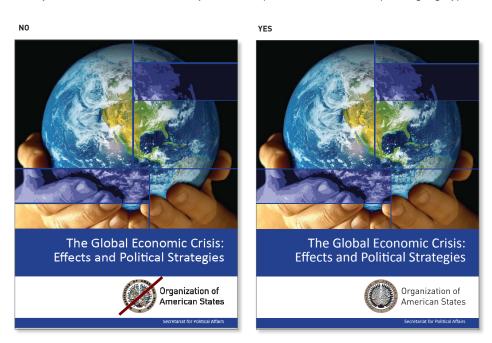
The logo in four languages cannot be altered in any way or form.



The use of the name of the Organization in any other color different from orange should be avoided. (CMYK 0/64/95/0 | RGB 244/123/41 | HTML F47B29)



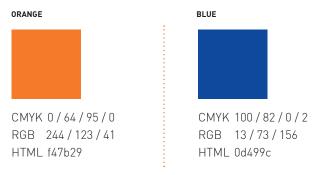
The symbol of the OAS should always be accompanied with the corresponding logotype.





#### **INSTITUTIONAL COLORS**

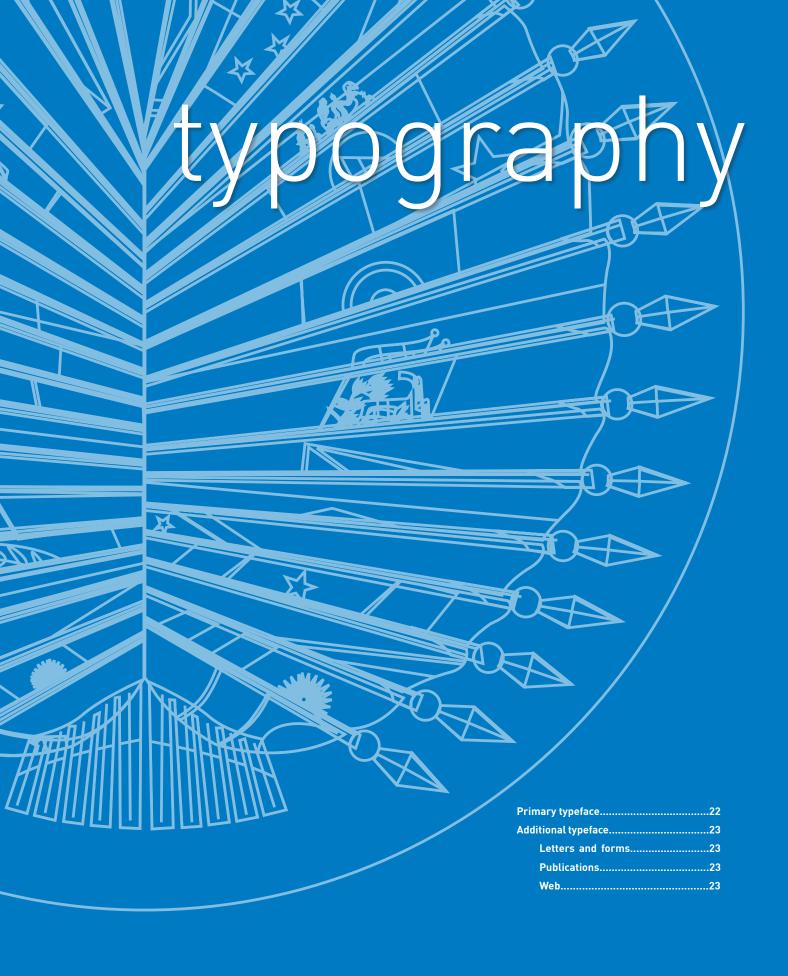
Blue and orange are suggested for use in any and all publications and documents of the Organization.



#### Example



[FOLDER]



The typeface of the logo of the Organization is in DIN Regular font.



DIN Regular

The Organization's stationery is in DIN (light, regular, medium, bold) font.



#### John Doe Director

Departamento de Comunicación e Imagen Institucional Secretaría de Relaciones Externas

#### Organización de los Estados Americanos

17th St. & Constitution Avenue, N.W. Washington, D.C. 20006 T. 202.458.3000 F. 202.458.1000 jdoe@oas.org

#### **DIN Light**

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890

#### DIN Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*() -+1234567890

#### **DIN Medium**

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*() -+1234567890

#### DIN Bold

**ABCDEFGHIJKLMNOPQRSTUVWXYZ** abcdefghijklmnoprstuvwxyz !@#\$%^&\*() -+1234567890

#### **ADDITIONAL TYPEFACE**

#### **Letters and forms**

For the letters and forms of the Organization, Times New Roman will be used with all of its varieties. (Regular, Italic, Bold, Bold Italic)

\*This does not apply to the web site.

#### Times New Roman Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890

#### Times New Roman Italic

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890

#### Times New Roman Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890

#### Times New Roman Bold Italic

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890

#### **Publications**

For any inside text in publications, Calibri can be used in its Regular and Bold varieties, for its similarity to DIN.

#### Calibri Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890

#### Calibri Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890

#### Web

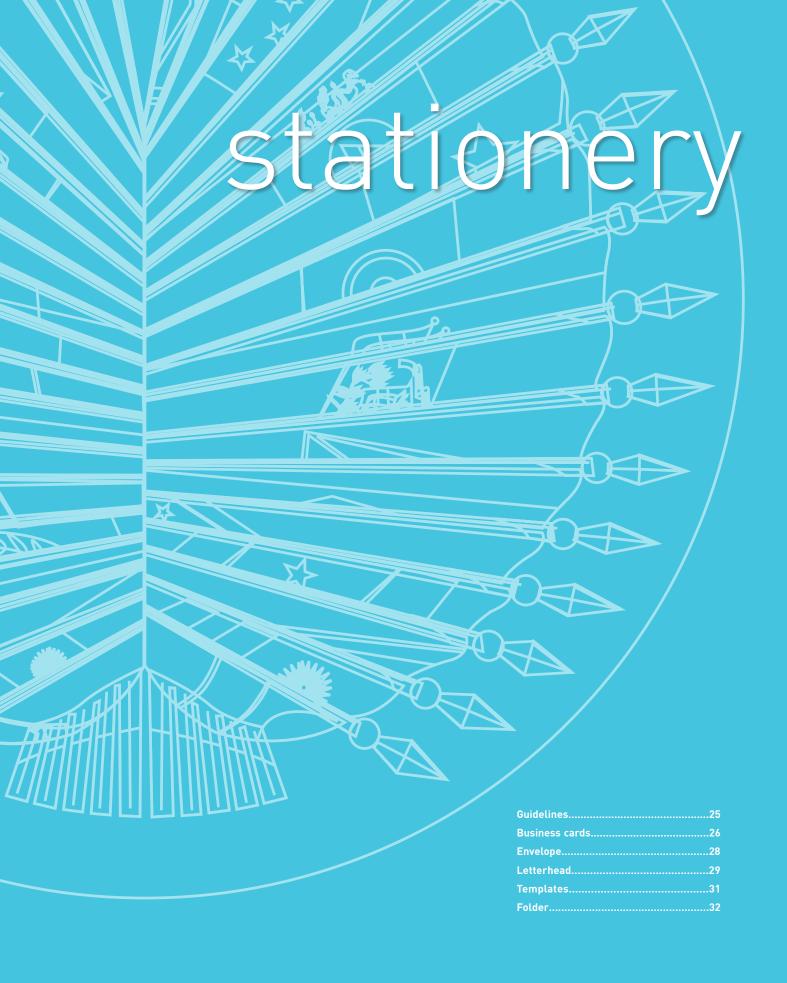
For the Organization web pages, Tahoma will be used. All text on all pages of any and all OAS web pages should be designed in Tahoma in order to insure its legibility.

#### Tahoma Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890

#### Tahoma Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnoprstuvwxyz !@#\$%^&\*()-+1234567890



#### **STATIONERY GUIDELINES**

#### Stationery

The stationery uses a full color palette, with Orange text highlighting the name of the Organization and the website address.

- Letterhead
- Business cards
- Envelopes



17th St. & Constitution Avenue N.W. Washington, D.C. 20006 United States of America

#### Organization of American States

P. 202.458.3000 www.oas.org

#### **Templates**

All templates use the logo in black and white.

- Memorandums
- Fax covers
- Verbal notes



17th St. & Constitution Avenue N.W. Washington, D.C. 20006 United States of America

#### Organization of American States

P. 202.458.3000 www.oas.org

#### **BUSINESS CARDS**

The business cards will be printed on both sides, one in Spanish and the other side in English. The paper used should always be white (100% White – Finch fine).



## John Doe

Departamento de Comunicación e Imagen Institucional Secretaría de Relaciones Externas

#### Organización de los Estados Americanos

17th St. & Constitution Avenue, N.W. Washington, D.C. 20006
T. 202.458.3000
F. 202.458.1000

jdoeldoas.org

[SPANISH]



## John Doe

Department of Communications and Institutional Image Secretariat for External Relations

#### Organization of American States

17th St. & Constitution Avenue, N.W. Washington, D.C. 20006
P. 202.458.3000
F. 202.458.1000
jdoe@oas.org

[ ENGLISH ]

#### **NOTES**

- The distance between the symbol and the typography should not vary within the applications.
- ② In order to confirm the name of the position of the staff member, please contact the Human Resources member assigned to that area.



CMYK 0 / 64 / 95 / 0 RGB 244 / 123 / 41 HTML F47B29

#### Specifications for business cards





#### **ENVELOPE**

The address on the envelope will be written in Times New Roman.



[ SPANISH VERSION - Envelope at 50% original size ]

#### Specifications for envelopes



#### **LETTERHEAD**

The text of the letter should be aligned with the address of the Organization and will be written in Times New Roman.



17th St. & Constitution Avenue, N.W. Washington, D.C. 20006 United States of America

#### Organization of American States

Antiqua and Barbuda

Argentina The Bahamas Barbados Belize

Brazil Canada Chile Colombia Costa Rica

Cuba Dominica Dominican Republic

Ecuador El Salvador Guatemala Guvana Haiti Honduras Jamaica Mexico Nicaragua

Peru Saint Kitts and Nevis

Saint Vincent and the Grenadines

Trinidad and Tobago United States of America

Uruguay

Paraguay

Noviembre 11, 2008

John Smith

Director Department of Something Organization of Something Washington, D.C.

Lorem ipsum dolor sit amet, consectetuer adipiscing elit. Mauris molestie interdum orci. Mauris dictum, diam in aliquet dignissim, sapien dolor auctor mauris, ut blandit lectus nunc a dui. Mauris fringilla magna vitae sapien. Donec leo. Mauris fringilla. Morbi ut velit eu purus ultrices sagittis. Donec cursus, metus eu consequat hendrerit, wisi eros sodales arcu, nec pulvinar felis augue quis ipsum. Nulla faucibus ante nec arcu. Suspendisse faucibus interdum orci. Aenean viverra mollis ante. Cras ut libero. Phasellus quis elit ut est iaculis semper. Nunc laoreet. Duis elementum augue sit amet tellus sollicitudin tempor. Praesent semper lectus vitae enim. Cras vitae ante nec arcu laoreet auctor. In viverra justo in lacus.

Aenean sit amet augue. Mauris dignissim nunc et lacus. Vestibulum ante ipsum primis in faucibus orci luctus et ultrices posuere cubilia Curae; Quisque a mi. Maecenas scelerisque nonummy leo. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur ridiculus mus. Ut enim. Proin viverra. Sed elementum feugiat ante. Nam pellentesque blandit elit. Nam blandit, libero et aliquam ultrices, mauris augue molestie pede, nec scelerisque mi tellus sed tortor. Duis ut odio sed sapien cursus convallis. Fusce ligula orci, conseguat nec, adipiscing at, eleifend nec, nulla. Nullam erat felis, suscipit non, nonummy at, adipiscing at, dui. Duis laoreet, libero nec vestibulum volutpat, quam odio fringilla arcu, id laoreet mauris wisi ac purus. Vestibulum mauris ipsum, tincidunt vitae, tincidunt varius, porta eget, massa. Cras nec arcu. Duis vestibulum erat vitae felis.

Morbi a ante. Praesent suscipit placerat nunc. Proin vel erat. Quisque eu neque. Morbi eget lacus. Pellentesque habitant morbi tristique senectus et netus et malesuada fames ac turpis egestas. Integer ut lacus ut sem ornare dignissim. Curabitur odio. Suspendisse scelerisque mi non ipsum. Suspendisse rutrum condimentum nulla. Nullam lacinia lacus vitae urna

Sincerely.

John Doe

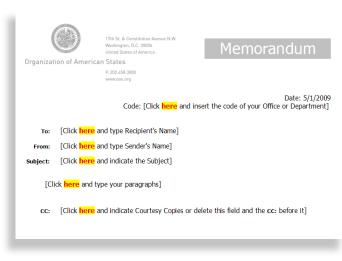
Department of Communications and Institutional Image Secretariat for External Relations



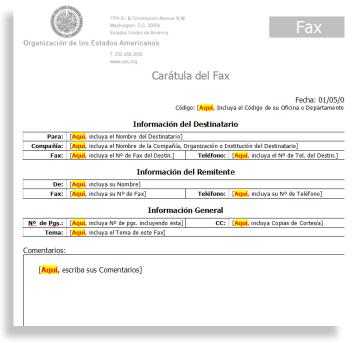
[ Letterhead at 60% original size ]

#### **TEMPLATES**

All templates for the Organization's internal documents use the logo in black and white.



[ MEMORANDUM ]



[ FAX COVER IN SPANISH ]

#### **FOLDER**

The Organization folder is composed of the logo en four languages with a white background so that it is completely legible. The list of the 35 member states are on the left side, and a map of the Americas and the web page address on the right side.



[COVER]

The back cover of the folder has the address of the main headquarters of the Organization and the list of the member countries interweaved like a visual tapestry.

Antigua and Barbuda Argentina

SThe Bahamas Canada
Barbados Cuba Bolivia

### **Organization of American States**

17th Street & Constitution Ave., N.W. Washington, D.C. 20006 USA Ph. (202) 458-3000

www.oas.org

Costa Rica Sel Salvador El Salvador Suriname Mexico Trinidad and Tobago Peru Paraguay St. Kitts & Nevis Panama Saint Vincent Venezuela and the Grenadines Uruguay United States of America

[ BACK COVER ]



#### **PUBLICATIONS**

#### Cataloging in Publication data and the International Standard Book Number (ISBN)

A Cataloging in Publication (CIP) record is a bibliographic record prepared by the OAS Columbus Memorial Library for a book that has not yet been published. When the book is published, it includes the CIP data on the copyright page, thereby facilitating book processing for libraries and book dealers. The ISBN is a 10-digit number that uniquely identifies books published internationally in order to expedite their handling and retrieval. ISBNs are only related to CIP date to the extent that the CIP data will include the ISBN.

All publications must comply with the CML's CIP program. **Departments requesting CIP data must submit the full text of elegible, forthcoming publications to the CML at least two weeks before publication.** The Library creates the CIP data for each publication and then is sent to the department and must be printed in the format shown below on the verso of the title page.

For each elegible title, the departments must send to the CML:

- 1. a written request providing the complete title, author and proposed date of publication
- 2. the full text of the publication, which must include:
  - complete title page (see below)
  - copyright page
  - table of content page/s
  - introduction / foreword
  - preliminary pages
  - individual chapters
  - index and bibliographical references when available.



Basic Documents Pertaining to Human Rights in the Inter-American System

General Secretariat Organization of American States www.oas.org cidhoea@oas.org OAS Cataloging-in-Publication Data

Inter-American Commission on Human Rights.
Basic documents Pertaining to human rights in the inter-American
system / Inter-American Commission on Human Rights, Inter-American Court
of Human Rights

p. ; cm. ISBN 0-0000-0000-0

1. Human Rights -- America. 2. Civil Rights -- America .3.

[ CIP INFORMATION ]

ISBN 0-0000-0000-0

[ISBN NUMBER]

[ TITLE PAGE ]

#### **POWERPOINT PRESENTATIONS**

All PowerPoint presentations should, when possible, follow the format below. The format is in both orange and blue variations and can be found on the Institutional Identity System site on the OAS Intranet.

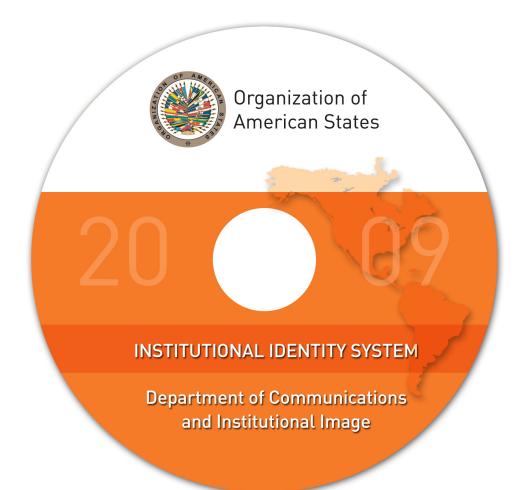


[ OPENING SCREEN - ORANGE ]



#### **CDS**

All CD labels for disks produced by OAS offices should, when possible, follow the format below. The format can be found on the Institutional Identity System site on the OAS Intranet.





#### Responsibilities

It is responsibility of the Secretariat for External Relations (SER) through the Department of Communications and Institutional Image (DCII), to design the information architecture of the OAS Web Portal, to develop procedures for publishing information, to propose standards for graphic design and style guidelines to maintain the editorial consistency of the Portal, to assist the areas of the Organization in the design, organization and structure of web contents. Therefore, those areas of the Organization interested on the creation or major update of web contents should contact the Department, mentioned before.

It is responsibility of the Secretariat for Administration and Finance (SAF) through the Department of Information and Technology Services (DOITS), to provide the technical support necessary for the development of the activities performed by the DCII in compliance with current DOITS standards related to hardware, software and information security. Any deviation from these standards will have to be agreed between the Directors of DCII and DOITS.

It is responsibility of the areas of the Organization to make sure about the correct ownership of the editorial rights for web con-tents, including photographs, graphic resources, text, audio, and other related materials.

Web content from the areas of the Organization will be published once they meet all of the requirements established by the DCII and DOITS.

The DCII will remove from the Portal all inappropriate, offensive or incomplete information which denigrates the image of the Organization.

#### **Domains and Subdomains**

All web sites should be hosted in OAS servers and should be located under the domain OAS.ORG.

The Internet addresses (URL) of the sub-websites shall be formed by the domain OAS.ORG followed by the abbreviations or acronyms of the Secretariat, the Department or Special Events, whichever be the case. Example: www.oas.org/language/secretariat/department/...

The existing Sub domains will be redirected to a new location within the domain OAS.ORG. Example: from secretariat.oas.org to www.oas.org/language/secretariat/department/...

#### Web Coordinator

It is responsibility of the areas of the Organization to designate a web Coordinator who coordinates all activities regarding the creation and update of his/her area's web contents. This will be the contact person to the Web Section of the DCII.

#### Content

It is responsibility of the areas of the Organization to provide the web contents and update them periodically.

All web site content should be published in at least two of the official languages of the Organization.

The editorial and graphic design guidelines should be followed for the creation and update of web contents.

No websites should neither mention the name of any designer, editor, paid company, etc. nor link to any commercial web sites with these persons.

#### E-mail

It will be the responsibility of each Secretariat and/or Department to obtain a generic E-mail account which will be used as a form of contact with the web page.

#### Logo usage

To find the correct uses of the logo refer to the Logo section in this Manual.

#### Electronic signature

E-mail communication is just as important to conveying a consistent message as print publications. When sending e-mails to external audiences, use the signature format outlined below:

Jane Doe	Calibri 12 pt, dark blue
Department of Communications & Institutional Image Secretariat for External Relations	Calibri 10 pt, dark gray
Organization of American States	Calibri 12 pt, orange
17th & Constitution Ave. N.W. Washington, D.C. 20006	
T. 202-458-0000	Calibri 10 pt, dark gray
F. 202-458-0000	
jdoe@oas.org	Calibri 12 pt, blue, linked
www.oas.org	Calibri 12 pt, orange

## Antigua and Barbuda **교 Arger** 우The Bahamas 급 Cana Barbados Cuba Colombia Belize

## **Organization of American States**

17th Street & Constitution Ave., N.W.

Washington, D.C. 20006 USA

Ph. (202) 458-3000

www.oas.org